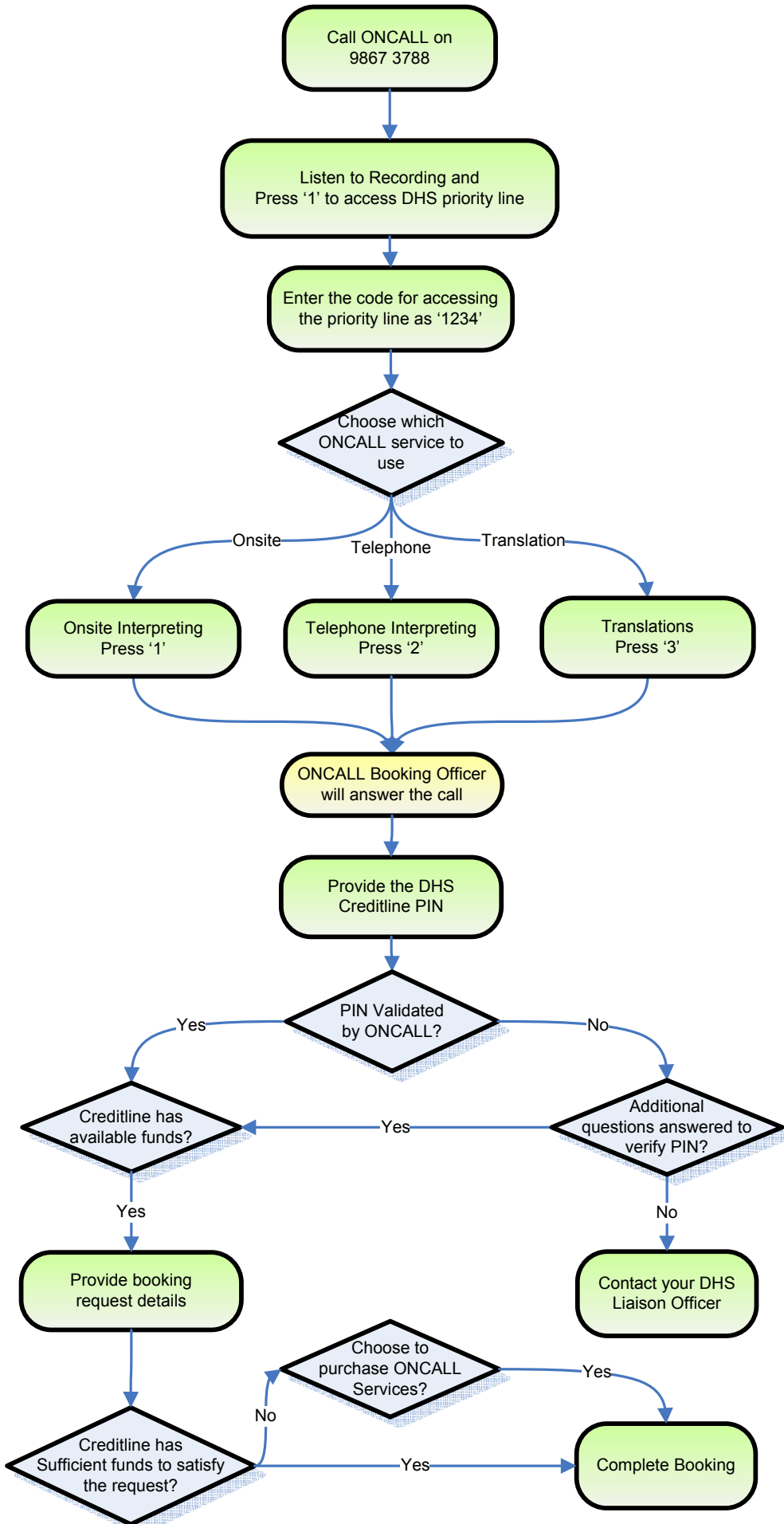


ONCALL Booking Process

For Booking by Telephone



Automated Call Response
"Welcome to ONCALL..."



Automated system gives option to choose the type of service



You will be transferred to the appropriate department where a booking officer will handle your booking request



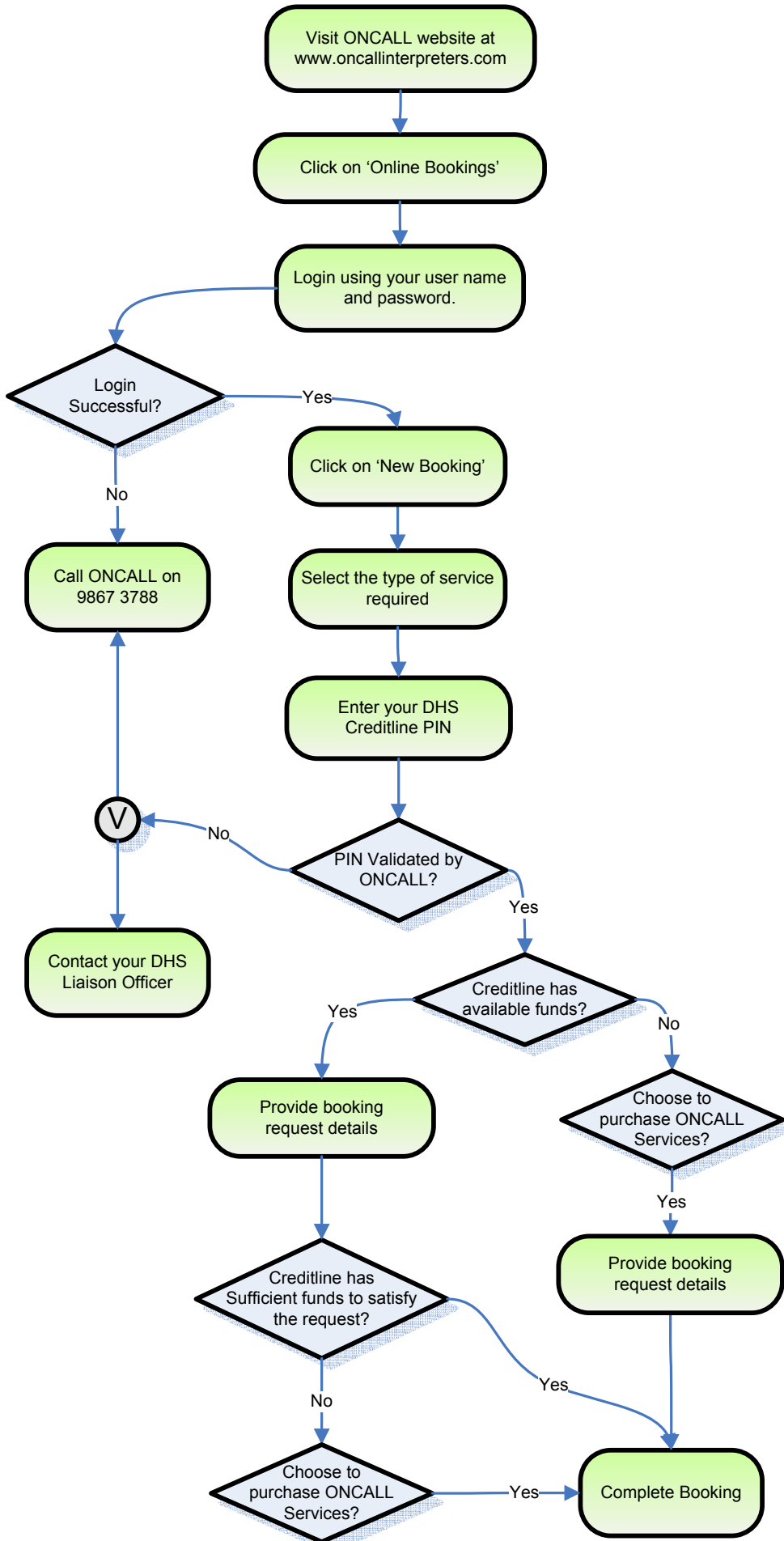
DHS should have provided you with a PIN to access the appropriate creditline



ONCALL will offer paid services to agencies when funds in the creditline have run out

ONCALL Booking Process

For Booking Online



Username and passwords are provided to you by ONCALL



DHS should have provided you with a PIN to access the appropriate creditline



ONCALL will offer paid services to agencies when funds in the creditline have run out