

# Ambulatory and Continuing Care News

August 2008



## Post Acute Services team update

Juliet Coles will commence maternity leave on 12 September 2008 and we wish her all the best in her new 'role'.

As a result portfolios within the Post Acute Services team will be changing:

- Charlotte Dart will be the key contact for SACS and VPRS portfolio commencing 15 September 2008
- Rachel Barton will be the key contact the SACS specialist clinics commencing 15 September 2008
- Carol Pyke is the key contact for HARP-BCOP and rural SACS.

Sharon Fraser, who is on secondment from Maryborough District Health Service, has taken over the regional implementation of the COAG LSOP initiative from Charlotte.

Please refer to the Ambulatory and Continuing Care team contact details at the end of this newsletter for relevant email addresses and telephone numbers.

## Leading the Way in Continuing Care Conference

The Ambulatory and Continuing Care section will host the 'Leading the Way in Continuing Care' conference on Friday 21 November.

The aims of the conference are to showcase models of care and initiatives that are enabling people to achieve better health outcomes.

The conference will focus on three areas:

- the key outcomes from the Pathways Home Program (including capital projects, the SACS equipment review and the Pathways Home scholarships)
- *Improving care for older people: a policy for health services* initiatives
- innovations in service delivery.

We encourage both managers and health professionals working within ambulatory and continuing care program areas (sub-acute services, post-acute services and chronic and complex) to attend.



## Welcome Stefan Wigg

Stefan joined the Ambulatory and Continuing Care section in late May 2008. His area of responsibility includes implementing the *Sub-acute service planning framework*, the Residential In-reach Pilot (which is a winter demand strategy) and the COAG LSOP initiative. Stefan is on secondment from St Vincent's Health (Melbourne) where he was the clinical coordinator for acute occupational therapy. Stefan has also worked overseas, namely in England as a research assistant for mental health services and as an occupational therapist in New Zealand.

Stefan has recently moved into a new home. He has succeeded in achieving a balance between completing do-it-yourself tasks around the house, spending quality time with his charming wife, three children and puppy, as well as supporting their sporting activities. One of Stefan's greatest achievements to date was finishing second in the under 8s 25m backstroke in a junior regional swimming competition.

A keynote speaker will be Associate Professor Gideon Caplan, director of Post Acute Services at the Prince of Wales Hospital and a Conjoint Associate Professor at the University of New South Wales in Sydney. His main interest is in developing and rigorously testing new health services and has led the Prince of Wales' involvement as lead hospital in three phases of the National Demonstration Hospitals Program. Another keynote speaker is Ms Frances Simmonds, national manager of the Australasian Rehabilitation Outcomes Centre.

Submission of abstracts for oral presentations and posters has now closed. Thank you to those who submitted. You will be notified by the end of August if your submission was successful.

A conference program will be launched at the Health Independence Programs Forum on 19 September 2008. Online registration to attend the conference will open from this date.

For further information please contact Juliet Coles ([Juliet.coles@dhs.vic.gov.au](mailto:Juliet.coles@dhs.vic.gov.au) or 90960507) or Charlotte Dart ([Charlotte.dart@dhs.vic.gov.au](mailto:Charlotte.dart@dhs.vic.gov.au) or 90961412).

## Health Independence Programs Forum Friday 19 September - Reminder

The third Health Independence Programs forum for 2008 will be held on Friday 19 September. This forum is for all staff working within the Health Independence Programs: sub-acute ambulatory care services (SACS), post acute care (PAC), hospital admission risk program chronic disease management (HARP CDM) and hospital admission risk program better care for older people (HARP BCOP).

The morning session will consist of updates relevant to all programs, including the launch of the Health independence programs guidelines. Further information on the agenda for the 19 September Forum will be available shortly. Both managers and clinicians are welcome to attend the morning session.

The afternoon session will be for program managers and will be divided into four groups:

- SACS Managers
- PAC Managers
- HARP CDM Managers
- Rural and Regional SACS and HARP meeting (including HARP BCOP)

An agenda and call for registration for 19 September Forum will be emailed shortly to managers.

## Please note...

A typographical error was noted in the July edition of this newsletter in relation to the email address for Katherine Collins, Senior Project Officer with the Chronic and Complex Care team. Katherine's email address is: **[Katherine.L.Collins@dhs.vic.gov.au](mailto:Katherine.L.Collins@dhs.vic.gov.au)** and has been corrected on the section contact list. We apologise for any inconvenience caused by this error.

## Release of the Health independence programs guidelines

We are pleased to announce that the final *Health independence programs guidelines* will be launched at the Health Independence Programs Forum on Friday 19 September 2008.

Following the launch a copy of the guidelines will be sent to all PAC, SACS and HARP services statewide. The guidelines will also be made available on the web.

For further information please contact Charlotte Dart on 9096 1412 or at [charlotte.dart@dhs.vic.gov.au](mailto:charlotte.dart@dhs.vic.gov.au).

## Funding of clinical and academic chairs

Ambulatory and Continuing Care (A&CC) provide recurrent funding to support four clinical and academic chairs:

- Professor Rhonda Nay, Chair of Gerontic Nursing (Latrobe University/Northern Health)
- Professor Barbara Workman, Chair of Geriatric Medicine (Monash University/Southern Health)
- Professor Mary Galea, Chair of Clinical Physiotherapy (Melbourne University/Austin Health)
- Associate Professor Anne Holland, Chair of Clinical Physiotherapy (Latrobe University/Bayside Health).

These academic positions form part of the department's commitment to research, education and training for the community and health care professionals and closely align to the A&CC work in sub-acute care.

The holders of these positions help to bridge the gap between academic research, knowledge and clinical practice and promote evidence-based approaches to care. Academic chairs in gerontic nursing and geriatrics are closely aligned with the need to develop knowledge and skills that directly benefit older people in our health services. Equally two chairs in clinical physiotherapy provide support to improve functional outcomes for sub-acute patients.

If you have any questions regarding these positions please contact Andre Catrice in Sub-acute Services (03 9096 1394 or [Andre.Catrice@dhs.vic.gov.au](mailto:Andre.Catrice@dhs.vic.gov.au)).

## The Ambulatory and Continuing Care Team contact details

Name	Title	Email	Phone
<b>Sue Race</b>	<b>Manager, A&amp;CC</b>	<b>Susan.Race@dhs.vic.gov.au</b>	<b>9096 2721</b>
Sharon Fraser	Senior Project Manager	Sharon.Fraser@dhs.vic.gov.au	9096 0024
Hannah Cameron	Executive Assistant	Hannah.Cameron@dhs.vic.gov.au	9096 2136
Coralie Kennedy	Project Support	Coralie.Kennedy@dhs.vic.gov.au	9096 1337

### Post Acute Services

<b>Andrew Crow</b>	<b>Manager</b>	<b>Andrew.crow@dhs.vic.gov.au</b>	<b>9096 1336</b>
Juliet Coles	Senior Project Officer	Juliet.Coles@dhs.vic.gov.au	9096 0507
Charlotte Dart	Senior Project Officer	Charlotte.Dart@dhs.vic.gov.au	9096 1412
John Masci	Senior Project Officer	John.Masci@dhs.vic.gov.au	9096 2169
Carol Pyke	Senior Project Officer	Carol.Pyke@dhs.vic.gov.au	9096 1335
Rachel Barton	Senior Project Officer	Rachel.Barton@dhs.vic.gov.au	9096 1390
Joanne Mapes	Senior Project Officer	Joanne.Mapes@dhs.vic.gov.au	9096 1332

### Chronic and Complex Care

<b>Jenny Collins</b>	<b>Manager</b>	<b>Jenny.e.Collins@dhs.vic.gov.au</b>	<b>9096 1348</b>
Usha Mudaliar	Senior Project Officer	Usha.Mudalair@dhs.vic.gov.au	9096 0509
Sian Reilly	Senior Project Officer	Sian.Reilly@dhs.vic.gov.au	9096 1331
Chelsea Simpson	Senior Project Officer	Chelsea.Simpson@dhs.vic.gov.au	9096 7138
Joan Snyder	Senior Project Officer	Joan.Snyder@dhs.vic.gov.au	9096 2027
Katherine Collins	Senior Project Officer	Katherine.L.Collins@dhs.vic.gov.au	9096 1334

### Sub-acute Services

<b>Nicole Doran</b>	<b>Manager</b>	<b>Nicole.Doran@dhs.vic.gov.au</b>	<b>9096 2689</b>
Andre Catrice	Senior Project Officer	Andre.Catrice@dhs.vic.gov.au	9096 1394
Tania Cossich	Senior Project Officer	Tania.Cossich@dhs.vic.gov.au	9096 0487
Gail Roberts	Senior Project Officer	Gail.Roberts@dhs.vic.gov.au	9096 1338
Betty Tzouvelis	Senior Project Officer	Betty.Tzouvelis@dhs.vic.gov.au	9096 1313
Belinda Gilsenan	Senior Project Officer	Belinda.Gilsenan@dhs.vic.gov.au	9096 7093
Stefan Wigg	Senior Project Officer	Stefan.Wigg@dhs.vic.gov.au	9096 9403