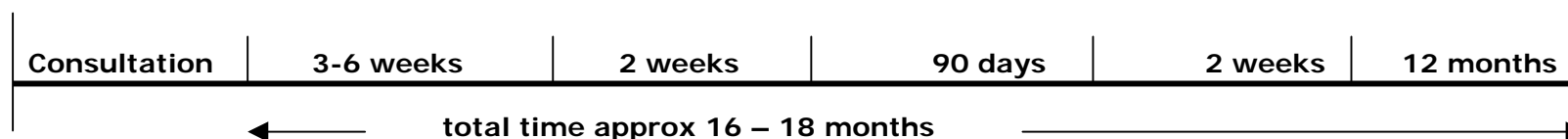


Multiple and Complex Needs Initiative Phases and Timelines

The aim of the Multiple and Complex Needs Initiative is to develop a considered and thorough service response for people with multiple and complex needs. The following table provides an *indication* of the timelines of the Initiative.



Phase	Consultation with Regional Co-ordinator regarding potential referral	<ul style="list-style-type: none"> Receipt of referral form from referrer Local regional panel consideration of referral notification of regional director's intention to refer matter to Panel regional director's endorsement 	Determination of eligibility by the Multiple and Complex Needs Panel	Multidisciplinary assessment undertaken by Indigo Assessment Service and development, in consultation with service sector and region, of a draft care plan	Endorsement of the care plan by the Multiple and Complex Needs Panel	Implementation of the care plan
Timeline	Dependent upon individual case requirements Eg. may involve series of case conferences to examine capacity to develop local solutions	<i>Should</i> occur within 30 days	<i>Should</i> occur within approximately 14 days – dependent upon individual case requirements	<i>Should make every effort</i> within 90 days <i>As per S.21 Human Services (Complex Needs) Act 2003</i>	<i>Should</i> occur within 14 days	12 months including periodic reviews Depending on the individual's circumstances, a plan may be extended for a further 12 months