

Need help with Winter Energy costs?

Claim your concession from 1 July 2009



To help Victorians stay warm this winter, the State Government is providing winter energy rebates to those who need it the most.

Do you buy Liquefied Petroleum Gas, non-mains electricity or an alternative fuel such as heating oil for domestic purposes? You may be eligible for a non-mains winter energy concession.

Who is eligible?

If you hold a Pensioner Concession Card, Health Care Card or Department of Veterans' Affairs Gold Card you are eligible for a rebate if:

- you spend at least \$95 on Liquefied Petroleum Gas (LPG), an alternative fuel or non-mains electricity
- you lived in a caravan park, rooming house, or retirement village between May and October and were paying the proprietor for the individually metered electricity.

How much are the rebates?

Cardholders are eligible for a non-mains winter energy rebate which range from \$38 to \$268 on each utility. The rebate you can receive depends on the amount you spend on each form of non-mains energy.

How do I apply?

Application forms are available from LPG suppliers, local councils, caravan park proprietors and the Department of Human Services, by calling 1800 658 521.

You can apply between 1 July 2009 and 31 January 2010.

Application forms and receipts for LPG, electricity and alternative fuel rebates should be sent to the Concessions Unit, Department of Human Services, at the address indicated on the form.

Your rebate cheque will be sent to you in the mail.

What if I need help now?

If you cannot pay your non-mains energy bill you may be eligible for assistance through the Non-Mains Utility Relief Grant Scheme. Eligibility criteria apply.



To find out more about services available for low income Victorians visit www.dhs.vic.gov.au/concessions or call the Information Line on 1800 658 521 (toll free).