

Application for the 2009 Non-Mains Winter Energy Concession

The Non-Mains Winter Energy Concession is designed to assist low-income Victorian households who rely on **bottled gas** (Liquefied Petroleum Gas—LPG), **alternative fuel** (diesel or petrol for generators, or heating oil) and/or **non-mains metered electricity** for domestic heating and cooking.

The Non-Mains Winter Energy Concession applies to Victorian residents only. Applications open on 1 July 2009 and close on 31 January 2010. The Department of Human Services may approve late applications. Please allow four weeks for processing.

If you make further LPG or alternative fuel purchases in 2009 after submitting your claim, you may complete a second claim. The purchases included on your first claim will be counted towards your second claim. Only one claim will be accepted for electricity usage.

For rebate amounts and all other conditions, please see over.

Please print. Your application cannot be processed if you do not provide all the required details.

Surname:	<input type="text"/>	Given names:	<input type="text"/>
Residential address:	<input type="text"/>		
Suburb/Town:	<input type="text"/>	Postcode:	<input type="text"/>
Postal address:	<input type="text"/>		
Suburb/Town:	<input type="text"/>	Postcode:	<input type="text"/>
Local council/shire:	<input type="text"/>		

Please tick the concession card you hold and provide the card number and expiry date.

Name and address on card must match the details above.

Centrelink Cards	Expiry Date	Veterans' Affairs Cards	Expiry Date
<input type="checkbox"/> Pensioner Concession Card	<input type="text"/>	<input type="checkbox"/> Pensioner Concession Card	<input type="text"/>
<input type="checkbox"/> Health Care Card	<input type="text"/>	<input type="checkbox"/> Gold Repatriation Card	<input type="text"/>
		<small>(NB: Cards marked 'Dependent' are not eligible)</small>	
CRN: <input type="text"/>		VX/VSS: <input type="text"/>	

I wish to apply for the following rebates (please tick):

<input type="checkbox"/> LP Gas Rebate (January to December) I attach receipts and/or paid invoices for the purchase of LP gas for domestic purposes in my principal place of residence in 2009. I have spent (tick one) <input type="checkbox"/> \$95–213.99 (for \$38 rebate) <input type="checkbox"/> \$214–641.99 (for \$113 rebate) <input type="checkbox"/> \$642–1,069.99 (for \$188 rebate) <input type="checkbox"/> more than \$1,070 (for \$268 rebate) on LPG between 1 January 2009 and 31 December 2009 . <input type="checkbox"/> This is my second claim for 2009.	<input type="checkbox"/> Alternative Fuel Rebate (January to December) I attach receipts and/or paid invoices for the purchase of alternative fuel/heating oil for domestic purposes in my principal place of residence in 2009. I have spent (tick one) <input type="checkbox"/> \$95–213.99 (for \$38 rebate) <input type="checkbox"/> \$214–641.99 (for \$113 rebate) <input type="checkbox"/> \$642–1,069.99 (for \$188 rebate) <input type="checkbox"/> more than \$1,070 (for \$268 rebate) on alternative fuel/heating oil between 1 January 2009 and 31 December 2009 . <input type="checkbox"/> This is my second claim for 2009.
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<input type="checkbox"/> Electricity Rebate (May to October) I lived permanently in a caravan park/retirement village between May and October 2009 and I paid for individually metered electricity during that time. Receipts provided: I attach receipts, paid invoices or a statement from the accommodation provider for the purchase of non-mains electricity for domestic purposes at my principal place of residence. I have spent (tick one) <input type="checkbox"/> \$95–213.99 (for \$38 rebate) <input type="checkbox"/> \$214–641.99 (for \$113 rebate) <input type="checkbox"/> \$642–1,069.99 (for \$188 rebate) <input type="checkbox"/> more than \$1,070 (for \$268 rebate) on electricity between 1 May 2009 and 31 October 2009 . If you pay for electricity weekly or fortnightly you are only required to attach four receipts dated between 1 May 2009 and 31 October 2009 . If you pay for electricity monthly or quarterly you should attach all receipts dated between 1 May 2009 and 31 October 2009 . Your total expenditure will be calculated using the average cost.	No receipts provided: If you were not issued receipts by your accommodation provider for your electricity usage, please complete this section and have your accommodation provider complete the bottom section. Statement from the applicant: I, <input type="text"/> <small>NAME OF APPLICANT</small> , certify that between 1 May 2009 and 31 October 2009 I have paid for my electricity using a coin-operated system, or was not issued receipts. I estimate that I have spent \$ <input type="text"/> over this period. Statement from the caravan park/accommodation provider: I, <input type="text"/> <small>NAME</small> of <input type="text"/> <small>NAME OF CARAVAN PARK/ACCOMMODATION</small> , certify that the applicant lived permanently in a caravan park/rooming house/retirement village and was not issued receipts by the caravan park/accommodation management for the period of 1 May 2009 to 31 October 2009 . Signed: <input type="text"/> Date: <input type="text"/>
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I verify that I have read all the terms and all the information provided is correct.

Signed: Date:

	1ST CLAIM		2ND CLAIM		Oracle no:
OFFICE	ELEC	EXP:	REBATE:	EXP:	REBATE:
USE	LPG	EXP:	REBATE:	EXP:	REBATE:
ONLY:	ALT	EXP:	REBATE:	EXP:	REBATE:

2009 Non-Mains Winter Energy Concession

Am I eligible for a concession?

To be eligible for a concession, you must:

- Hold an eligible concession card. Eligible cards are:
 - Pensioner Concession Card—issued by Centrelink or Department of Veterans' Affairs
 - Centrelink Health Care Card
 - Department of Veterans' Affairs Gold Card (cards marked 'Dependent' are not eligible)

Commonwealth Seniors Health Cards, Victorian Seniors Card, Child Disability and Foster Care Health Care Cards and Medicare Cards are not eligible cards.

- Have paid for **non-mains metered electricity** between **1 May 2009** and **31 October 2009**;
and/or

Have paid a supplier for another non-mains energy source between **1 January 2009** and **31 December 2009**, such as:

- Bottled gas (Liquefied Petroleum Gas—LPG);
 - Alternative fuel (diesel or petrol for generators, or heating oil).
- Not be connected to mains gas (if claiming for LPG) or mains electricity (if claiming for electricity).
 - Be a Victorian resident claiming the rebate for your principal place of residence—the concession is not available for holiday homes. The address given on your Pensioner Concession Card or Health Care Card is considered to be your principal residence.

How much can I claim?

The rebate amount on each utility is as follows:

- \$38 rebate for eligible cardholders who spend from \$95 to \$213.99;
- \$113 rebate for eligible cardholders who spend from \$214 to \$641.99;
- \$188 rebate for eligible cardholders who spend from \$642 to \$1,069.99;
- \$268 rebate for eligible cardholders who spend \$1,070 or more.

Can I make a second claim?

If you purchase more LPG or alternative fuel after submitting your claim, you may submit a second claim form. The purchases included with your first claim will be counted towards your second claim.

Only two applications will be accepted for the year.

As electricity rebates are calculated based on your average spending, no second claim can be accepted for electricity.

What else do I need to know?

- If you are unable to provide receipts or a statement from your supplier, a statutory declaration stating the amount spent over the concession period will be accepted.
- Rebates are not available to customers of mains electricity and mains gas companies/retailers. Customers of mains electricity and/or mains gas retailers such as AGL, TRUenergy and Origin Energy can access the concessions via their mains energy bills.
- Rebates will only be given on firewood in exceptional circumstances. If you have not previously been approved for a rebate on firewood, please contact the Concessions Unit before submitting your claim.
- We may use your information to send you a form for the Non-Mains Winter Energy Concession next year, to ensure that you continue to receive your concession, if still entitled.

- There is a limit of one concession per household.
- Your application cannot be processed if you do not provide all the required details.
- Please allow four weeks for processing.
- Payment will be sent to you by cheque.

Checklist—have you:

- Completed your details, including a postal address if different from your residential address. Do not use an initial—we need to know your full name. Include a telephone number where possible so that the department's staff can call you if there is a query.
- Completed your concession card details. Name and address on card must match the details on application.
- Signed and dated the form.
- Enclosed all required receipts for the purchase of LPG, non-mains electricity and/or alternative fuel receipts for the 2009 year. Non-mains electricity claimants who do not have receipts or paid invoices must have their accommodation proprietor complete the statement indicating the amount of electricity the claimant has purchased from May to October 2009. If you are unable to provide receipts or a statement from the supplier, you may attach a statutory declaration stating the amount spent over the concession period.

Where do I send my form?

Concessions Unit
Department of Human Services
GPO Box 4057
Melbourne Vic 3001

For more information on the Non-Mains Winter Energy Concession, call the Concessions Information Line on 1800 658 521 (toll-free).

For multilingual information, please call the Translating and Interpreting Service on 131 450.

Payment difficulties

If you cannot pay your LPG bill you may be eligible for assistance through the Non-Mains Utility Relief Grant Scheme (NURGS). Eligibility criteria apply. For further information call the Concessions Information Line on 1800 658 521 (toll-free).

Privacy Statement

The information on this form is required to assess your eligibility for a rebate and may be verified by Centrelink or the Department of Veterans' Affairs. Your information may be used to send you ongoing information about this program. Your information will not be used for any other purpose without your consent. The information will be securely stored within the Department of Human Services. Only Department of Human Services staff involved in the Non-Mains Winter Energy Concession program will have access to the information provided on this form. The information will be retained only for the period required by the Public Records Act 1973. You are able to access your personal information provided to the Department of Human Services and seek to correct this information or withdraw consent, if necessary. Without the information requested, we are unable to access your eligibility and grant you the rebate.