

Medical Cooling Concession

The Medical Cooling Concession assists Victorian Households who hold a valid concession card with summer electricity costs, where a member of the household has a medical condition that affects the body's ability to regulate temperature. Please see the back of this form for eligibility criteria.

Account holder's details

Given names	
Family name	
Telephone	
Residential address	
Suburb	Postcode
Postal address (if different)	
Suburb	Postcode

Electricity details

Electricity retailer												
Account No.												
NMI No. (if known)												

Concession Card type

<input type="checkbox"/>	Pensioner Concession Card (Centrelink or DVA)
<input type="checkbox"/>	Health Care Card (Centrelink)
<input type="checkbox"/>	Gold Card (Veterans' Affairs)

Concession Card number

CRN (Centrelink)																			
OR File number (DVA)																			

(NB: Commonwealth Seniors Health Cards, Child Disability and Foster Care Health Care Cards, and Veterans' cards marked 'Dependent' are not eligible)

I verify that I have read all the terms and that the information provided is correct.

Signature
Date

Patient's details (person with the qualifying condition)

Given names	
Family name	
Telephone	
Residential address	
Suburb	Postcode

Doctor's statement

I certify that has

<input type="checkbox"/>	Multiple Sclerosis	<input type="checkbox"/>	Fibromyalgia
<input type="checkbox"/>	Lymphoedema	<input type="checkbox"/>	Post-Polio Syndrome/Poliomyelitis
<input type="checkbox"/>	Parkinson's disease	<input type="checkbox"/>	Motor Neuron Disease

OR

<input type="checkbox"/>	another qualifying condition (please specify)

This patient suffers from an inability to self-regulate body temperature

Name
Telephone
Signature
Date

Application form return details

Applicants with Multiple Sclerosis, Lymphoedema, Parkinson's Disease, Fibromyalgia, Post-Polio Syndrome/Poliomyelitis or Motor Neuron Disease, please return your completed form to your electricity retailer (see over for mailing addresses).

— OR —

Applicants with other qualifying medical conditions, please return you completed form to:

Department of Human Services, Concessions Unit
GPO Box 4057, MELBOURNE VIC 3001



When should I complete this form?

- If someone in your household has Multiple Sclerosis, Lymphoedema, Parkinson's Disease, Fibromyalgia, Post-Polio Syndrome/Poliomyelitis or Motor Neuron Disease, or another qualifying condition

AND

- If the electricity account holder has an eligible concession card.

What concession cards are eligible?

Eligible cards are:

- Pensioner Concession Card – issued by Centrelink or Department of Veterans' Affairs
- Centrelink Health Care Card
- Department of Veterans' Affairs Gold Card (cards marked 'Dependent' are not eligible)

Commonwealth Seniors Health Cards, Victorian Seniors Card, Child Disability and Foster Care Health Care Cards and Medicare Cards are not eligible cards.

What other conditions are eligible for a concession?

If you have a condition that impairs the body's ability to regulate its own temperature, you may be eligible for the concession. Other qualifying conditions include:

- Muscular Dystrophy
- Quadriplegia
- Scleroderma
- Systemic Lupus Erythematosus (SLE)

If your condition is not listed, please contact the Concessions Information Line on 1800 658 521 (toll-free) to discuss your eligibility.

How much is the concession?

The concession provides a discount of 17.5% off your electricity costs between 1 November and 30 April each year.

Where do I send my form?

If you have Multiple Sclerosis, Lymphoedema, Parkinson's Disease, Fibromyalgia, Post-Polio Syndrome/Poliomyelitis or Motor Neuron Disease please send your form to your electricity company.

Addresses for the major companies are given in the right column. If your company is not listed, please contact the account enquiries number that appears on your bill.

If you have another qualifying condition please send your form to:

*Department of Human Services
Concessions Unit
GPO Box 4057
MELBOURNE VIC 3001*

Checklist – have you:

- Completed all of your details, and your account details
- Asked your medical practitioner to complete the form
- Signed and dated the form

Privacy statement

The information on this form is required to assess your eligibility for a rebate and may be verified by Centrelink or the Department of Veterans' Affairs and will not be used for any other purpose without your consent.

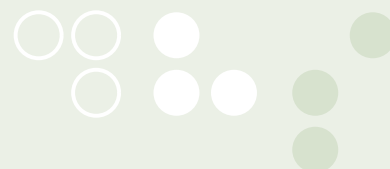
The information will be provided to your electricity retailer for the purpose of applying the concession.

The information will be securely stored within the Department of Human Services or your electricity retailer. Only staff involved in processing your application will have access to the information provided on this form.

The information will be retained only for the period required by the Public Records Act 1973. You are able to access your personal information provided to the Department of Human Services and seek to correct this information or withdraw consent, if necessary.

Without the information requested, we are unable to access your eligibility and grant you the rebate.

For further information, please contact your electricity retailer, or call the Concessions Information Line on 1800 658 521 (toll-free)



ELECTRICITY RETAILERS

TRUenergy

Customer Care
Locked Bag 14060
MELBOURNE VIC 8001
Tel: 13 3466

AGL Sales

Customer Liaison
PO Box 14120
MCMC MELBOURNE VIC 8001
Tel: 13 1245

Simply Energy

Medical Cooling Administrator
PO Box 210
BALWYN VIC 3103
Tel: 13 8808

Victoria Electricity

Medical Cooling Administrator
PO Box 632
Collins Street West
MELBOURNE VIC 8007
Tel: 1300 136 749

Country Energy

Customer Care
PO Box 718
QUEANBEYAN NSW 2620
Tel: 13 2356

Origin Energy

Billing Services
GPO Box 186
MCMC MELBOURNE VIC 3001
Tel: 13 2114

Red Energy

Medical Cooling Administrator
PO Box 4136
RICHMOND EAST VIC 3121
Tel: 13 1806

Powerdirect

Customer Liaison
PO Box 14120
MCMC MELBOURNE VIC 8001
Tel: 13 1245

EnergyAustralia

Residential Billing
PO Box 487
NEWCASTLE NSW 2300
Tel: 13 1502

