

STATEWIDE QUALITY BRANCH

Email: DHS-M-RRHACS-Statewide-Quality-Branch

OFFICE OF DIRECTOR

CLINICAL INFORMATION AND KNOWLEDGE MANAGEMENT

POLICY AND STRATEGY

QUALITY AND SAFETY PROGRAMS

PRIVATE HOSPITALS AND NON EMERGENCY PATIENT TRANSPORT

VICTORIAN QUALITY COUNCIL

CLINICAL COUNCILS

OFFICE OF DIRECTOR

Alison	McMillan	66900	Director
Nikolous	Armstrong	67201	Executive Assistant, Director
Giulietta	Luzza	67022	Executive Assistant, Incident Information System
Chris	Peros	60463	Operations
John T	Walker	60470	Victorian Public Healthcare Awards
Paula	Marsh	67742	Project Officer, Victorian Travelling Fellowship Program
Bernadette	Lane	60638	Hospital Emergency Preparedness
Theresa	Williamson	68558	Senior Project Officer, Clinical Risk Management
Eric	Lindberg	68964	Business Analyst, Incident Information System
Ian	Morley	68558	Project Officer, Incident Information System
Sarah	Harper	68964	Project Officer, Clinical Risk Management

Related websites

[Hospital emergency preparedness](#)

[Victoria Public Healthcare Awards](#)

[Incident Information System](#)

[Victorian Travelling Fellowship Program](#)

CLINICAL INFORMATION AND KNOWLEDGE MANAGEMENT

Steven	McConchie	69055	Manager
Giulietta	Luzza	67022	Executive Assistant
Karen	Botting	69037	Project Officer, Better Safer Blood Transfusion
Bridget	Glazebrook	60471	Data and Information Management Officer, Better Safer Blood Transfusion
Lisa	Stevenson	60476	Transfusion Nurse, Better Safer Blood Transfusion
Andrew	Clarke	68381	Senior Project Officer
Simon	Waters	69055	Data Analyst
Don	Campbell	67022	Outcome Model Development

Related websites

[Specialty surgery](#)

[Blood Matters: better safer transfusion program \(BeST\)](#)

[Clinicians Health Channel](#)

[Pressure ulcer data collection](#)

POLICY AND STRATEGY

Cath	Harmer	66176	Manager
Nerolie	Powell	68098	Executive Assistant
Lidia	Horvat	69008	Program Advisor, Cultural and Linguistic Diversity
Anne-Maree	Szauer	69025	Senior Policy Officer, Accreditation
Cathy	Fraser	61386	Senior Project Officer, Victorian Patient Satisfaction Monitor
Jeannette	Bell	69030	Credentiaing/Australian Quality and Safety Commission
Grant	Phelps	69030	Senior Clinician

Related websites

[Consumer, Carer and Community Participation and Information](#)

[Public Hospital Patient Charter](#)

[Victorian Patient Satisfaction Monitor](#)

[Public hospital accreditation in Victoria](#)

[Culturally and linguistically diverse patient issues](#)

[Credentiaing and defining the scope of clinical practice](#)

[Ten Tips for Safer Health Care](#)

QUALITY AND SAFETY PROGRAMS

Deane	Wilks	67916	Manager
Nerolie	Powell	68098	Executive Assistant
Laurene	Graham	67870	Project Officer, Infection Control, Clinical Risk Management, Limited Adverse Occurrence Screening and Statutory Immunity
Clinton	Dunkley	67324	Senior Program Adviser, Infection Control
TBA		67786	Senior Advisor, Quality Use of Medicines
Kylie	McIntosh	69038	Senior Project Officer, Quality Use of Medicines
Paula	Marsh	67742	Project Officer, Quality Use of Medicines
Lorraine	Wilson	67258	Senior Program Adviser, Cleaning Standards
Nicky	Walker		Senior Project Officer

Related websites

- [Quality Use of Medicines Program](#)
- [Statutory immunity information for health services](#)
- [Cleaning standards for Victorian public hospitals](#)
- [Infection control and prevention in Victoria's hospitals](#)
- [Limited Adverse Occurrence Screening](#)
- [Sentinel events](#)
- [Open disclosure](#)
- [Consultative councils and committees](#)
- [Risk watch newsletter](#)
- [Incident Information System](#)

PRIVATE HOSPITALS AND NON EMERGENCY PATIENT TRANSPORT

Helen	D'Offay	61303	Manager
Suzanne	Wakefield	62164	Executive Assistant
Debra	Davidson	60505	Senior Nurse Advisor
Melinda	Farnsworth	62167	Senior Nurse Advisor
Glenna	Parker	66995	Senior Nurse Advisor
Clare	McCarthy	68441	Senior Nurse Advisor

Related websites

- [Private hospitals](#)
- [Non emergency patient transport](#)

VICTORIAN QUALITY COUNCIL

Maureen	Willson	61387	Manager (to 7/3/08)
Eden	Alagona	69027	Administration Assistant
Ann-Maree	Baker	61380	Project Officer, Council appointments
Oliver	Furness	61383	Senior Project Officer, Pain, Mental health, DVT and Data projects
Diana	Quin	61385	Senior Project Officer, Evaluation, VQC strategic planning projects
Heather	Gillespie	60473	Senior Project Officer, Sustainability
Jo	Heard	60472	Senior Project Officer, Data learning package
Anna	Laird	68237	Senior Project Officer, Economic assessment
Olive	Lee	61384	Senior Project Officer, Clinical handover

Related websites

- [Victorian Quality Council](#)

CLINICAL COUNCILS

TBA	TBA		Manager
TBA	TBA		Administration Support
Deanne	Needham	61382	Project Officer, Victorian Surgical Consultative Council
Zenaida	Magtoto	61381	Project Officer, Victorian Consultative Council on Anaesthetic Mortality and Morbidity
Andrew	Shelton	61489	Project Officer, Victorian Consultative Council on Anaesthetic Mortality and Morbidity
Sophie	Treleaven	62691	Consultative Council on Obstetric & Paediatric Mortality & Morbidity (CCOPMM)
Rosmary	Warren	62694	Consultative Council on Obstetric & Paediatric Mortality & Morbidity (CCOPMM)
Amanda	Robertson	62693	Consultative Council on Obstetric & Paediatric Mortality & Morbidity (CCOPMM)
Mary-Ann	Davey	62728	Consultative Council on Obstetric & Paediatric Mortality & Morbidity (CCOPMM)
Sonia	Palma	62696	Consultative Council on Obstetric & Paediatric Mortality & Morbidity (CCOPMM)
Odette	Taylor	62692	Consultative Council on Obstetric & Paediatric Mortality & Morbidity (CCOPMM)
Sara J	Scalzo	62695	Consultative Council on Obstetric & Paediatric Mortality & Morbidity (CCOPMM)
Debbie	Arnold	62875	Consultative Council on Obstetric & Paediatric Mortality & Morbidity (CCOPMM)
Adelinda	Botham	62701	Consultative Council on Obstetric & Paediatric Mortality & Morbidity (CCOPMM)
Marina	Forte	62703	Consultative Council on Obstetric & Paediatric Mortality & Morbidity (CCOPMM)
Jillian	Wheatley	62697	Consultative Council on Obstetric & Paediatric Mortality & Morbidity (CCOPMM)
Merilyn	Riley	62702	Consultative Council on Obstetric & Paediatric Mortality & Morbidity (CCOPMM)
Jane	Halliday	62729	Consultative Council on Obstetric & Paediatric Mortality & Morbidity (CCOPMM)
James	King	62626	Consultative Council on Obstetric & Paediatric Mortality & Morbidity (CCOPMM)
Cathy	Rose		Consultative Council on Obstetric & Paediatric Mortality & Morbidity (CCOPMM)
Gemma	Wills		Consultative Council on Obstetric & Paediatric Mortality & Morbidity (CCOPMM)

Related websites

- [Victorian Consultative Council for Anaesthetic Mortality and Morbidity](#)
- [Victorian Surgical Consultative Council](#)
- [Consultative Council on Obstetric & Paediatric Mortality & Morbidity](#)