

Water Wise 2009-2010



A Victorian Government program aimed at reducing water bills by offering eligible concession card holders a free water audit and repair or replacement of inefficient water fittings. Water Wise is a joint initiative between the Department of Human Services and local Water Corporations.

Assistance is available to all eligible concession customers who fall into any one of the following customer groups:

- Those with an increase in water usage
- Large families
- High water users
- Those customers who will benefit from a water audit and water retrofit

During the water audit, the water conservation auditor or registered or licensed plumber will:

- Identify the household's water usage patterns;
- Provide advice on ways to reduce water usage; and
- Identify faulty and inefficient water fittings that if repaired or replaced would reduce the household's water usage

Following the completion of the water audit any identified water retrofit improvements will be carried out by a registered or licensed plumber.



To find out more about financial services available for low income Victorians visit www.dhs.vic.gov.au/concessions or call **1800 658 521** (toll-free)

Victorian Water Corporation Contact Details



For more information about Water Wise, contact your Water Corporation (details below) or the Department of Human Services Concessions Information Line on 1800 658 521.

Barwon Water

PO Box 659, Geelong 3220
Phone: 1300 656 007

Central Highlands Water

PO Box 152, Ballarat 3353
Phone: 03 5320 3111

City West Water

Locked Bag 350,
Sunshine 3020
Phone: 131 691

Coliban Water

PO Box 2770,
Bendigo DC 3554
Phone: 1300 363 200

East Gippsland Water

PO Box 52, Bairnsdale 3875
Phone: 1300 720 700

Gippsland Water

PO Box 348, Traralgon 3844
Phone: 1800 066 401

Goulburn Valley Water

PO Box 185, Shepparton 3632
Phone: 1300 360 007

GWM Water

PO Box 481, Horsham 3402
Phone: 1300 659 961

Lower Murray Water

PO Box 1438, Mildura 3502
Phone: 03 5051 3460

North East Water

PO Box 863, Wodonga 3689
Phone: 1300 361 622

South East Water

Locked Bag 1, Heatherton 3202
Phone: 131 851

South Gippsland Water

PO Box 102, Foster 3960
Phone: 03 5682 0444

Wannon Water

PO Box 1158,
Warrnambool 3280
Phone: 1300 926 666

Western Water

PO Box 2371, Sunbury DC 3429
Phone: 1300 650 425

Westernport Water

2 Boys Home Road,
Newhaven 3925
Phone: 1300 720 711

Yarra Valley Water

Private Bag 1, Mitcham 3132
Phone: 1800 637 316